

Hawk Electronics and eSecuritel Roadside Assistance Program

In an ongoing effort to bring you the best possible services, Hawk Electronics is pleased to announce, effective May 1, 2008, your existing Roadside Assistance program will be replaced with the eSecuritel Roadside Assistance program, powered by the United States Auto Club/Motoring Division (USAC/MD). **The previous number for Roadside Assistance will no longer be operational as of May 1st. Please call the new number 1-877-916-5988 for assistance starting May 1st.**



1-877-916-5988 Keeping you safe on the road.

	Current Roadside Assistance Program	eSecuritel Roadside Assistance Program, powered by the United States Auto Club/Motoring Division (USAC/MD)
Allowed Incidents per 12 months	4	4
Maximum Benefit per Service Call	up to \$50 covered	up to \$75 covered
Fuel & Coolant Service	3 Gallons	3 Gallons
Jump Start Service	✓	✓
Tow Service	Due to mechanical failure only	Includes towing for mechanical failure plus towing from accidents
Tire Change for Flats	✓	✓
Lock-Out/Unlock Coverage	✓	✓
Key Replacement	✓	✓
Winching Services	✗	Winching is now included
Monthly Subscription Rate	\$2.99	\$2.99



TERMS & CONDITIONS

- eSecuritel Roadside Assistance program is linked to your wireless phone, and you must have your phone with you at the time of service.
- Please give your area code and wireless phone number when calling for assistance. The toll-free number can be dialed from any phone in the United States or Canada.
- Service is available for legally registered light passenger vehicles (i.e., sedans, coupes, convertibles, SUVs, mini-vans, light-duty pick up trucks, etc.), RVs, motorcycles, boats, trailers and/or vehicles with more than 2 axles and/or more than 4 wheels are not covered. Any vehicles designed or modified for commercial or heavy-duty use are not covered (i.e., limousines, emergency vehicles, public transportation vehicles, heavy-duty trucks, hearses, etc.).
- Included service is limited to four calls per year. After four calls, or for services not included, eSecuritel Roadside Assistance can arrange services at low commercial rates.
- You are not required to pay any sum in addition to monthly membership fees, except where the cost of roadside service exceeds the maximum benefit of \$75 per incident. You will be informed of any additional charge due at the time of service by the towing company and such amounts are due at the time of service.
- Your coverage will become effective 72 hours after your enrollment, and is renewable each month on the date your wireless service period commences. The first date of renewal will be 30 days after the first premium is paid.
- While prompt attention to your call is assured, this service is not responsible for delays. Nor is this service responsible for extra expenses associated with such delays. This includes but is not limited to inconvenience, storage, payment for lost time, vehicle rental expense, lodging, meals, other travel costs and/or other miscellaneous expenses.
- This service covers towing for mechanical problems and for traffic accidents.
- Fuel replenishment (up to three gallons at no extra cost) is available only if you have completely run out of gasoline or diesel fuel.
- Your vehicle must be attended when service arrives.
- You may cancel your participation in the program at any time by contacting Hawk Electronics Customer Service or giving written notice to eSecuritel. eSecuritel may also cancel the program at any time by providing written notice to you.
- Your eSecuritel Roadside Assistance service may be terminated or suspended for nonpayment of your wireless bill by written notice.
- eSecuritel Roadside Assistance is not a reimbursement program. You must call eSecuritel Roadside Assistance for service.
- This roadside assistance program is provided to Hawk Electronics subscribers by eSecuritel Roadside Assistance.
- Neither eSecuritel Roadside Assistance nor Hawk Electronics make any warranties as to actual response times on individual calls and neither is responsible for service delays.
- Even though additional services have been enhanced, all members will be billed at the low monthly rate of \$2.99 regardless of previous subscription rate.